Texas' Experience with NBS Performance Testing

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Originally Created As:

Texas' Experience With NBS System Readiness and Performance Tuning

Session Objectives

- Opportunity to share “lessons learned” regarding NBS deployment readiness
- Provide a (somewhat) high-level description of our deployment strategy in terms of readiness preparation and system performance
- Do all of this in terms of technical and organizational approaches we used

Session Outline

- Organizational Approach
  - Preparations
  - Training
  - Rollout
- Techie Talk
  - Server Configuration
  - Network Settings

Organizational Preparations

- High degree of executive support within and across the department organization
- Autonomy within the “NEDSS Umbrella” paradigm
- The right tools available to do the job right
  - Purchasing authority
  - Staffing
    - Technical Capacity
    - User Needs -- TRAINING

System Training

- One-day training for all users
  - Provides overview of the system functions
  - Facilitates system familiarity
  - Required of all users before being given system access
- "Test" hardware configuration double-duties as our "training" system
- Trained users continue to use the "test" system until they are ready to be "certified"
  - Enter test scripts, reviewed by program staff at the Central Office

System Rollout

- Total of 73 eligible jurisdictions
- Currently in production with one early adopter site
- Supporting staggered transition to production

Hardware Configuration

Suggested High-End Server Specifications

Processors	2 PIII Zeon
Processor Speed	900 MHz
Processor Cache	1 MB (L3)
Bus Speed	100 MHz
RAM	4 GB
Storage	6x36 GB
Storage arch	RAID-0 or RAID-5
Slots	4 PCI
CD-R/W	16/10/24
Backup/Restore	Single DAT drive
Network I/O Card	2 10/100 Ethernet cards

Texas High-End Server Specifications

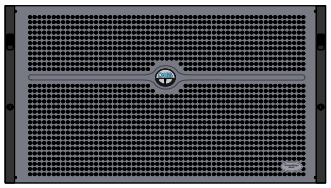
Processors	4 PIII Zeon
Processor Speed	3.6 GHz
Processor Cache	1 MB (L3)
Bus Speed	533 MHz
RAM	8 GB
Storage	6x73 GB 15K RPM
Storage arch	RAID-5 or RAID-10
Slots	4 PCI
CD-R/W	16/10/24
Backup/Restore	Single DAT drive
Network I/O Card	4 10/100/1000 Ethernet cards

NBS Implementation Server Configuration

- Web Redirect
- LDAP, Messaging, Application, Report
- Database

PE 1750 Web Redirect Server

Dell PE2650
AP, Messaging, Application and Reporting Server



Dell PE 6600
Database Server

Texas Server Configuration

- Utility
- LDAP
- Messaging
- Application
- Report
- Database

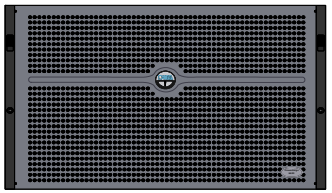
Dell PE 1750 Utility Server

Dell PE 1750
LDAP Server

Dell PE 1750
Messaging Server

Dell PE2650
Application Server

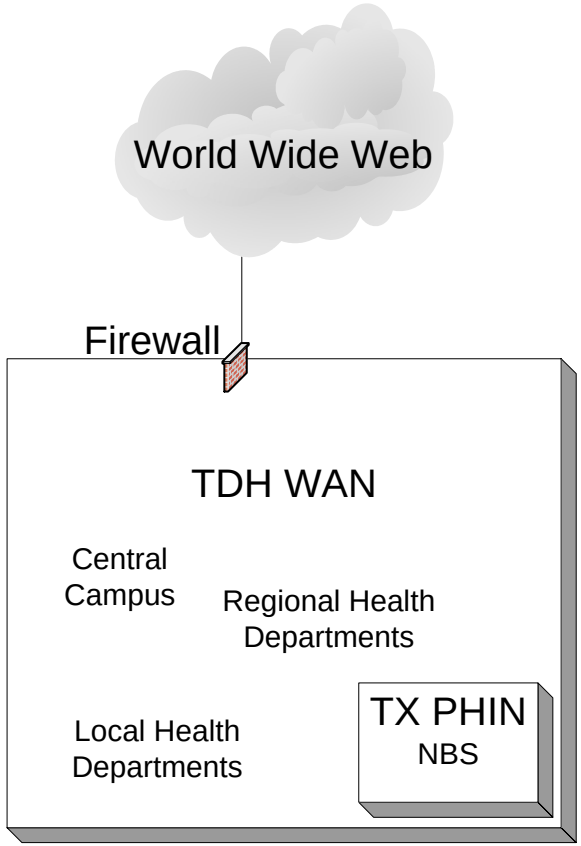
Dell PE2650
Report Server



Dell PE 6600
Database Server

Texas Network Configuration

- Web hosted intranet application built with an 'internet' purview
  - Increased security
  - Decreased network traffic
- All local and regional users reside with the enterprise wide-area-network (WAN)



Texas Network Configuration (cont)

- Partnership with TX HAN for a PHIN standard package
  - Single sign-on through the Health Alert Network Portal
  - Consistent 2 factor authentication

Ongoing Next Steps

- Operating Systems
- Configuration Setting Tweaking
- Redundancy/Clustering
- Storage Area Networks (SANs)

Questions?

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